

UK Singing Retreat Terms & Conditions

When booking this retreat, you must accept on behalf of all your party the terms of these conditions of booking.

How to make a booking:

Please complete and submit the booking form online. We confirm availability to you by emailing a confirmation invoice asking you to pay a non-refundable deposit of £150 per person within seven days to secure your place(s). Payments can be made by UK cheque, bank transfer or by debit or credit card. Cheques should be made payable to Mr M King and debit or credit card payments can be made safely and securely via PayPal using the link on the confirmation invoice. You do **not** need a PayPal account.

Requiring your own double room incurs a supplement charge that simply reflects the supplements we have to pay. They are significant but not, we hope, excessive.

Retreat Balance:

The balance must be paid to us at least four weeks before the retreat start date and we will send a final invoice seven days before it is due. As with the deposit this can be paid by debit or credit card, UK cheque or bank transfer.

To Cancel Your Booking:

Should you, or any member of your party, wish to cancel your retreat this must be done in writing and regrettably this will mean retention of your deposit. Cancellation within four weeks of the retreat start date will incur a charge of the total value of the retreat.

Cancellation of Retreat by Us:

The retreat is based on an economic minimum number of bookings (usually 12). Should this not be reached, we reserve the right up to eight weeks prior to the start date to cancel this retreat – in these circumstances we would not be liable to pay you any compensation.

Your rights following cancellation by us:

In the circumstances of cancellation of the singing retreat by us we will offer you the choice of alternative dates. If there is a difference in price we will refund to you the difference; or we will make you a prompt refund of any monies paid by you to us under the original booking.

Our Liability:

We shall have no legal liability whatsoever to you for any loss, damage, personal injury or death which you suffer arising directly or indirectly from any aspect of any holiday arrangements booked with us.

Special Requests:

Any special request or requirements which are essential to your booking (such as specific dietary requirements, wheelchair assistance or special facilities for certain medical conditions) must be made known to us in writing before you book. We will contact our suppliers and the request will only become a term of your contract with us if we confirm in writing that the request can be met and your booking proceeds on that basis.

No Surcharge Guarantee:

The price of your retreat that we confirm to you at the time of booking, including any increases or reductions applied at that time, is fully guaranteed and is not subject to any surcharges.

What the price includes or does not include:

Details of the items included or not included in the price are stated on the website www.uksingingretreats.co.uk.

Every booking is accepted subject to the standard terms and conditions imposed by the companies, firms or persons involved.